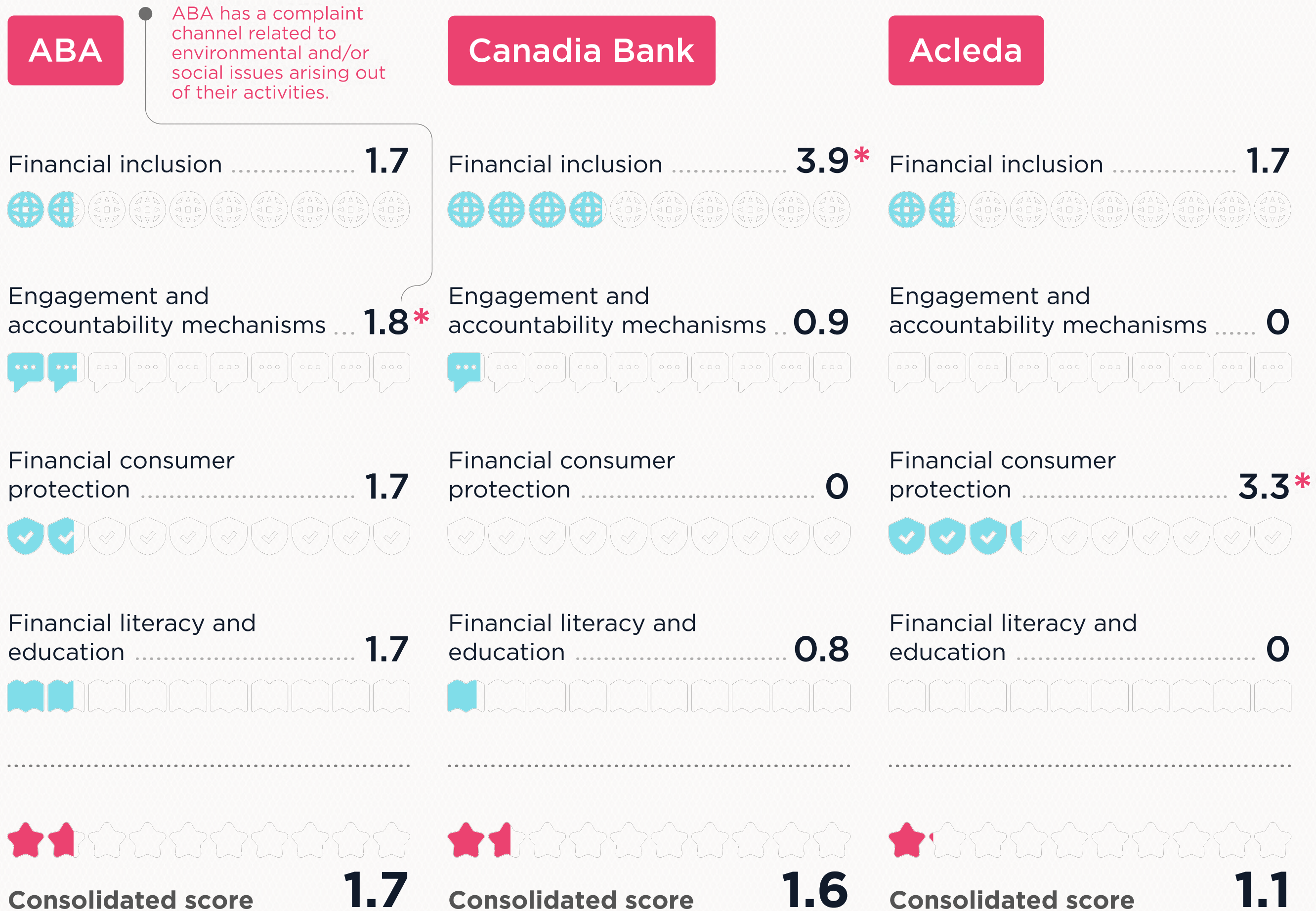


SCORES OF CAMBODIA BANKS IN CONSUMER EMPOWERMENT

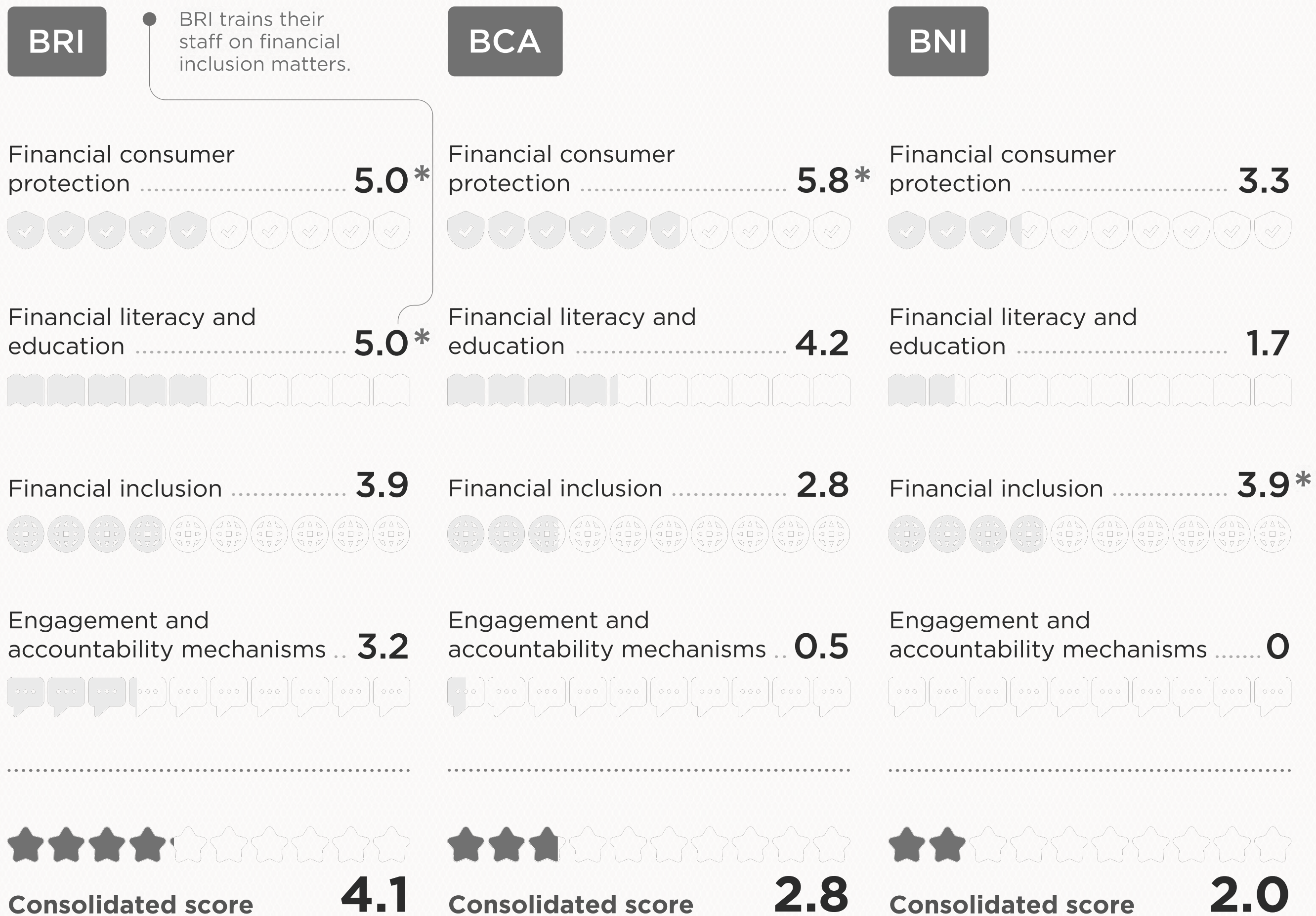
Banks performed better on financial inclusion, but need improvement on financial literacy, consumer protection and engagement and accountability.



* Best performing theme for each bank.

SCORES OF INDONESIA BANKS IN CONSUMER EMPOWERMENT

Banks performed better on financial literacy and education, but lack financial inclusion, feedback channels, and transparency.



* Best performing theme for each bank.

SCORES OF PAKISTAN BANKS IN CONSUMER EMPOWERMENT

Banks performed better on financial inclusion and consumer protection, but need to improve on financial literacy and education, and engagement and accountability mechanisms.



NBP

Financial inclusion **6.1**



Financial consumer protection **7.5***



Financial literacy and education **5.0**



Engagement and accountability mechanisms .. **1.4**



NBP provides specific training in entrepreneurship and business development for women.



Consolidated score **4.5**

UBL

Financial inclusion **8.3***



Financial consumer protection **5.8**



Financial literacy and education **0.8**



Engagement and accountability mechanisms .. **1.4**



Consolidated score **4.1**

MCB

Financial inclusion **5.6**



Financial consumer protection **7.5***



Financial literacy and education **4.2**



Engagement and accountability mechanisms .. **0.9**



Consolidated score **4.1**

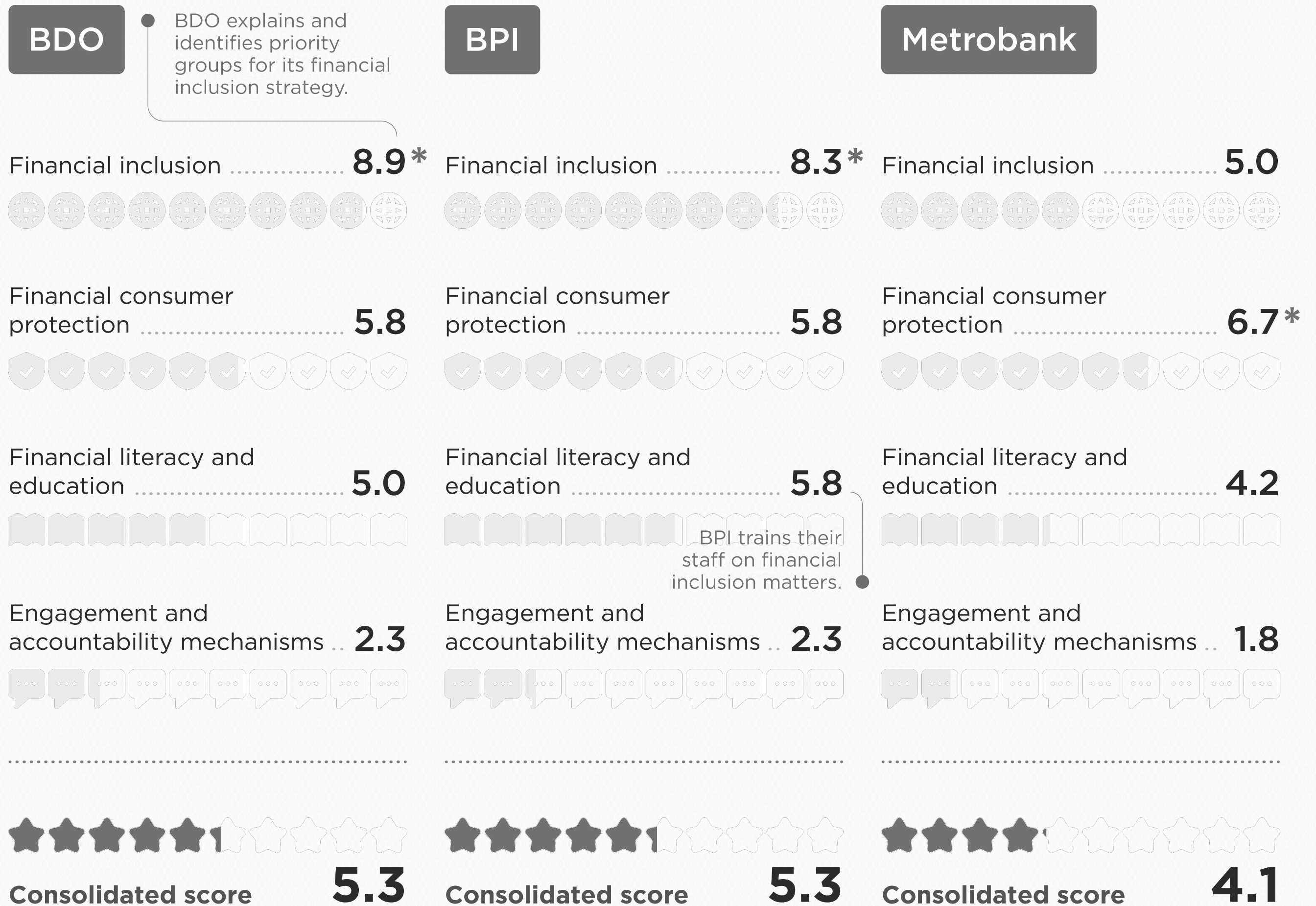
MCB provides training in entrepreneurship and business development for women.

* Best performing theme for each bank.

SCORES OF PHILIPPINE BANKS IN CONSUMER EMPOWERMENT



Most banks scored higher than average across all themes, but need to improve transparency on the projects they finance.

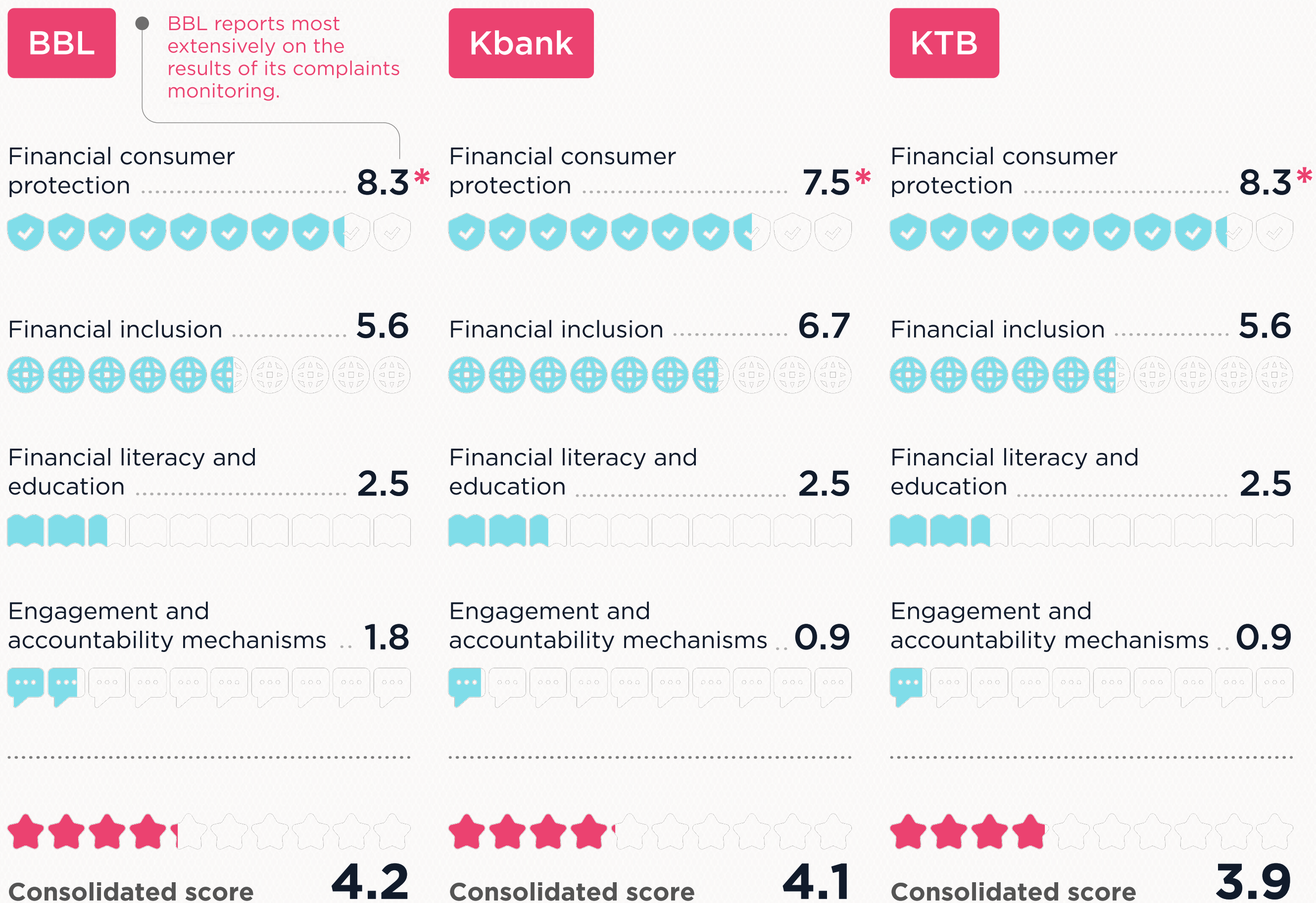


* Best performing theme for each bank.

SCORES OF THAILAND BANKS IN CONSUMER EMPOWERMENT



Banks performed better on consumer protection, but still lack transparency on their investment products and financial literacy initiatives.



* Best performing theme for each bank.